

The Lightpath Business Communication Network.

Built for High
Performance
from the
Inside Out.



 **Lightpath**[®]
A Cablevision Company

“Customer-First” Service

At Lightpath, we know our communications network is only as good as the people behind it. So we made it easy for our customers to stay connected with us, providing toll-free, one-call convenience for technical, billing and customer service issues from skilled representatives who always put the customer first.

AROUND-THE-CLOCK TECHNICAL SUPPORT

- Lightpath’s Network Management Center (NMC) provides toll-free technical assistance, 24/7.
- Calls are handled by experienced technicians who provide answers, not an operator who takes messages.
- Most problems can be solved within hours — not days.

Sign Up Now for Electronic Billing

Avoid bulky paper reports. Each month, you’ll receive an Electronic Bill with all your Lightpath invoices consolidated onto one CD for fast and easy expense reconciliation and payment.

Call toll free 1-866-611-3434 to set up your electronic billing account today!

TIMELY IMPLEMENTATIONS

An experienced project manager and implementation team ensure a timely service start-up with minimal disruption to your business.

AWARD-WINNING CUSTOMER SERVICE

Lightpath has received a Commendation for Service Excellence from the New York State Public Service Commission for four consecutive years.

READ ABOUT OUR AWARD-WINNING CUSTOMER SERVICE NETWORK

>>> www.lightpath.net/customers



Voice Solutions

As one of the largest local exchange carriers in New York State, Lightpath provides a full line of voice communication services to businesses of all sizes. Our advanced fiber-optic network, superior bandwidth and wholly-owned infrastructure ensure greater data speed, transmission quality and service reliability—with savings up to 25% on your current phone bill.

Your Lightpath sales representative will help develop a customized, bundled voice solution that can include:

- Business Lines
- Toll-Free
- Centrex
- Voice Mail
- Long Distance
- Lightlink

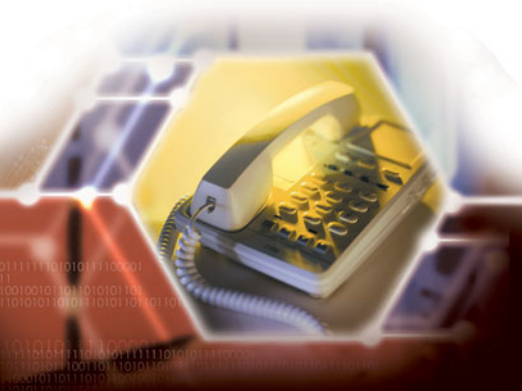
ACT NOW FOR FREE SIGN-UP!

LIGHTPATH CALLING CARDS:

A convenient way to make local and long-distance calls from a touch-tone phone, anywhere in the world. Call 866-611-3434 NOW to get your Lightpath Calling Card.

LIGHTPATH TELECONFERENCING SERVICES:

A cost-effective way to conduct meetings by phone with up to 125 people. Call your account representative or dial toll-free 1-877-Lightpath to activate your account today!



GET THE INSIDE SCOOP ON OUR VOICE SOLUTIONS

>>> www.lightpath.net/solutions/voice

Data Solutions

Lightpath offers innovative data network solutions that provide the capacity, speed and audio/video quality needed to support the data-intensive requirements of businesses today.

Your Lightpath sales representative will help develop a customized data solution that can include:

- Asynchronous Transfer Mode (ATM)
- ISDN
- Frame Relay
- Ethernet

Whatever your needs—telemarketing, large quantity digital data transfer, or high-capacity for complex applications such as Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Electronic Data Interchange (EDI) — Lightpath can customize a solution for you.



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Internet Solutions

As a full service Internet Service Provider (ISP), Lightpath provides a selection of high-speed, high-performance Internet packages.

- Lightpath.net — High-performance connectivity totally dedicated to your business (not shared with other customers like DSL).
- Virtual Private Network (VPN) — Provides full-time connectivity to branch or remote locations without the expense and maintenance of dedicated private lines.
- Business Optimum Online — For small businesses with up to four users, get uninterrupted Internet access via cable at speeds up to 100 faster than dial-up.

Lightpath's all-digital, fiber-optic intelligent optical network lets customers take full advantage of the Internet to open up new markets, enhance customer service and improve cost efficiency. Lightpath's all-digital, fiber-optic intelligent optical network lets customers take full advantage of the Internet to open up new markets, enhance customer service and improve cost efficiency.

Learn how Lightpath can enhance the connectivity, productivity and profitability of your company. Visit www.lightpath.com/technology/case_studies for case studies of specific solutions we developed for customers in government, education, sales and health care.

Your Lightpath sales representative will help select the Internet solution best suited for your needs.



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